WELCOME TO CULTUS LAKE PARK



Cultus Lake Park Office Contact:

https://www.cultuslake.bc.ca/

4165 Columbia Valley Highway

Cultus Lake, BC V2R 5B5

604-858-3334

reception@cultuslake.bc.ca



TABLE OF CONTENTS

1) WELCOME TO THE LAKE

2) LEASE INFORMATION

3) BYLAWS

4) HIGHWAY CLOSURE PROCEDURE

5) PARKING PORTAL

6) HOW TO USE PARKING PORTAL

7) CULTUS LAKE APP- NEWSLETTER AND NOTIFICATIONS

8) GARBAGE & RECYCLING

9) DOG LICENCES

10) TREE MAINTENANCE APPLICATION

11) FRASER VALLEY REGIONAL DISTRICT

12) CONTACT INFORMATION

WELCOME TO CULTUS LAKE PARK

On behalf of the Cultus Lake Park Board and staff, I would like to welcome you and your family to our community. We hope that you will enjoy all the services and activities that the Park has to offer. We have excellent restaurants, golfing, beaches, boating, camping, waterpark, biking, amusement rides and beautiful nature trails. There is so much for a family to do here at Cultus Lake Park.

We encourage you to connect with us and to send comments and suggestions that you feel will help to improve our beautiful and welcoming community. Please send all comments and suggestions to reception@cultuslake.bc.ca.

Sincerely,

Joe Lamb
Chief Administrative Officer

COME TALK TO US! The Cultus Lake Park Administration team encourages residents to visit us at the Park Office. If you have a question or concern, please come by for a coffee or a hot chocolate, we want to hear from you!

LEASE INFORMATION AND PAYMENT

Each resident has a lease here at the Park and it includes payment for fire protection, garbage and recycling, insurance, streetlights, foreshore improvements, etc.

Cultus Lake Park Building Site Lease payments are DUE each year on MARCH 15.

PAYMENT:

- In person at the Park Office (4165 Columbia Valley Highway)
- Mailing a cheque "Cultus Lake Park Board"
- Telephone or online banking:
  - Go to your financial institution's online banking site and add **Cultus Lake Park Board** as a payee.
  - You will need your Roll Number (found at the top of your bill), as this number is used to determine your Account Number.
  - Your **Account Number** is the last seven (7) digits of your Roll Number.
  For Example: If your Roll Number is "733 0XXXX.###" – your Account Number is "XXXX###"

BYLAWS

Please familiarize yourself with Cultus Lake Park Regulation Bylaws. For Cultus Lake Park, the local authority is the Cultus Lake Park Board, which is adopted by the Cultus Lake Park Board and administered by Bylaw Enforcement Officers appointed by the Board.

Click here for up-to-date Bylaws: https://www.cultuslake.bc.ca/bylaws/

Parking and Traffic Regulations Bylaw: https://www.cultuslake.bc.ca/wp-content/uploads/2022/05/Parking-and-Traffic-Bylaw-No.-1190-2021-Amendment-Bylaw-No.-1212-2022.pdf

Property Maintenance Bylaw: Property Maintenance Bylaw 1210, 2022

Animal Control and Regulations Bylaw: Animal Control and Regulations Bylaw No. 1142, 2019

Burning Conditions, Restrictions and Fire Ban Bylaw: Burning Conditions, Restrictions and Fire Ban Bylaw No. 1144, 2019

HIGHWAY CLOSURE PROCEDURES

As per the Parking and Traffic Regulations Bylaw No. 1190, 2021 and all amendments "No person will partially or fully block a Highway without an approved Highway Closure Permit, or if a permit is denied. Fines are set out in Cultus Lake Park Bylaw Notice Enforcement Bylaw No. 1140, 2019 and all amendments."

- No Highway Closure Applications will be approved for a closure on a Monday due to Waste and Recycling removal or be approved to begin prior to 9:00 am
- Applicants must complete and return the Highway Closure Application at least seven (7) days prior to the requested highway closure date:

  HIGHWAY CLOSURE APPLICATION: https://www.cultuslake.bc.ca/wp-content/uploads/2023/09/Highway-app-form-fillable-1.pdf

Forms can be returned to the Park Office or via email at reception@cultuslake.bc.ca with the $50 fee payable in person by, cash, debit, or credit card or by credit card over the phone at 604-858-3334

- Once the application form and payment are received, it will be reviewed by staff and then the applicant will be informed if the application is approved or denied
- If approved, the applicant must pick up the permit to be posted
  - The permittee must post the permit 72 hours prior to the closure date at the location directed by the Park. This location will depend on the site of the highway closure
  - Depending on the location of the closure the applicant may be required to inform any residents who will be inconvenienced by the closure 72 hours prior to the date
  - Park staff will prepare notices, but it will be up to the applicant to deliver notices to effected residents. If you have any questions, please contact reception at 604-858-3334 or at reception@cultuslake.bc.ca

RESIDENTIAL ELECTRONIC PARKING PERMIT PORTAL

All vehicles on Cultus Lake Park property are required to register a valid parking permit through Home (gtechna.net),

as per the Parking and Traffic Regulations Bylaw No. 1190, 2021: Parking-and-Traffic-Regulations-Bylaw-No.-1190-2021.pdf (cultuslake.bc.ca).

The office will create an account for you with a username and password. (*Please go in and change your password within 24 hours).

Each lease lot is issued four (4) FREE permits, with an option to purchase an additional two (2) permits at $100 each year at a prorated cost to be processed through the office, valid May 1 - April 30 for each year.

- There is also an option to purchase two (2) daily permits at a cost of $6/each, which expire at midnight of the same day and can be purchased through their individual parking portal

Please note these permits are NOT VALID in lots A, B, C, D or the Plaza.

HOW TO USE PARKING PORTAL

1) GO TO [Home (gtechna.net)]

2) SIGN INTO ACCOUNT

3) ADD VEHICLES AND PERMITS

A two-step process: 1) Add Vehicles into the library. 2) Permit active Vehicles (the portal allows you to change them immediately for guests coming to your property) 3) Submit to Save.

FOR MORE INFORMATION AND FAQ'S, PLEASE VISIT:

Residential Leaseholder User Manual:
https://www.cultuslake.bc.ca/wp-content/uploads/2023/09/How-To-Guide-for-Electronic-Parking-Permit-Residential-Replace-Vehicle-Feature-Added.pdf

Residential Leaseholder Webinar:
https://player.vimeo.com/video/560015738

CONTACT THE OFFICE FOR ASSISTANCE at 604-858-3334.

CULTUS LAKE PARK APP AND NEWSLETTER

The Cultus Lake Park Board and staff have introduced a new platform to improve communication and increase operational efficiency to better serve the members of the community, Sunnyside Campground campers, nearby stakeholders, and guests.

The Cultus Lake Park app provides users the ability to report issues such as non-urgent Bylaw infractions like garbage/debris concerns, noise complaints, and vandalism.

Users can report issues directly through the app or by clicking the link on the homepage of the Cultus Lake Park website: https://webrai.mycivicapps.com/CultusLake.

DOWNLOAD THE FREE APP: Download the ***Cultus Lake Park*** app from the **App Store** or **Google Play** today!

SIGN UP FOR OUR NEWSLETTER: https://www.cultuslake.bc.ca/

Scroll to the bottom of the website to sign up!

GARBAGE, RECYCLING and ORGANIC WASTE

Valley Waste & Recycling Inc. provides this service to the Park.

Recycling and Organics pick-up every MONDAY.

Garbage pick-up every other MONDAY.

Contact at:

https://valleywaste.ca/

or

https://www.cultuslake.bc.ca/



DOG LICENCES

As per the Animal Control and Regulations Bylaw No. 1142, 2019, Animal Control and Regulations Bylaw No. 1142, 2019 dogs over the age of four (4) months are required to have a dog licence.

Tags can be purchased at the **Cultus Lake Park Office**. Office hours are Monday to Friday, from 8:30 am to 4:30 pm (except for statutory holidays).



LICENCE FEES:

- Neutered male or spayed female dog – $20
- Intact female dog – $70
- Intact male dog – $70

TREE MAINTENANCE APPLICATION

All leaseholders must make an application to have any work completed on trees within Park boundaries, such as tree removal, pruning, canopy lifting on Park or Leasehold property for indigenous or non-indigenous tree maintenance.

For more information regarding tree maintenance and removal, please refer to the Cultus Lake Park Tree and Plant Bylaw No. 1153, 2019: Cultus Lake Park Tree and Plant Bylaw No. 1153, 2019 Amendment Bylaw No. 1166, 2020, or contact Reception at: 604-858-3334, or email us at reception@cultuslake.bc.ca.





FRASER VALLEY REGIONAL DISTRICT

WHEN SHOULD YOU CALL FVRD?

Water or Sewer: Fraser Valley Regional District at 604-702-5000

Building Permits, Demo Permits and/or Variance Permits:

Fraser Valley Regional District at 604-702-5016

info@fvrd.ca

www.fvrd.ca

CONTACT INFORMATION

Come Talk to Us!

The Cultus Lake Park Administration team encourages resident to connect with us. If you have a question or concern, please come by for a coffee or a hot chocolate and a chat or feel free to reach us below.

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